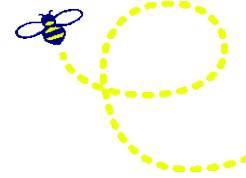


**Eastbourne
Primary School**
Celebrates Success



OSHC BEHAVIOUR CODE OF CONDUCT (Parents / Carers)

Purpose

This policy will provide guidelines to promote desirable and appropriate behaviour to ensure that all interaction with children and adults are respectful. Eastbourne Primary School OSHC has a legal responsibility to provide an open, welcoming, and safe environment for all children and staff. We believe that all parents/guardians, family members and visitors play a crucial and valuable role in the effective operation of the centre.

This Code applies to all parents, carers, guardians, authorised contacts, visitors and family members of children enrolled in Eastbourne Primary School OSHC service. The Code must be observed in all conduct and interaction with Eastbourne Primary School OSHC service, including any function or event held by or on behalf of Eastbourne Primary School OSHC service.

Implementation

Family members or authorised contacts shall be expected to communicate appropriately with all Educators and staff whilst dropping off or collecting their children, or other children as permitted to and from the service.

Appropriate communication shall include, but not be limited to:

- Unobtrusive body language
- Appropriate Language
- Calm tone
- Considerate and respectful positive interactions
- Short meaningful interactions so educators are not having their focus away from the children

Parents are not permitted to discipline verbally or in any other way the children of other families, should a parent have an issue or concern regarding the conduct of another child, family or member of staff, they shall follow appropriate grievance procedures.

Offensive Conduct will not be tolerated. This may include but is not limited to:

- When a parent or guardian exhibits behaviour prohibited by law.
- When a parent or guardian threatens physical or intimidating actions towards a child or adult.
- When a parent or guardian exhibits bullying behaviour or is verbally abusive towards staff or a child.

Parents who have a concern in regard to the service should raise this with the responsible person of the Centre at the time of the concern happening, negative networking about the Centre will not be tolerated.

Parents who breach the Conduct, will be faced with appropriate outcomes which will result in the suspension or cancellation of their family's enrolment with the service.

The Police may be notified if family member or visitors Conduct within the service is threatening or violent.

Sources

The Education and Care National Regulations 2011 National Quality Standards

To be reviewed yearly

Last reviewed on: March 2024